



## Claim Information

<b>Freight Carrier Name</b>	
<b>BOL Number</b>	
<b>Pro Number</b>	
<b>Delivery Date</b>	
<b>Claim Amount (include requested freight charges)</b>	
<b>Type of Claim: Concealed, Shortage, Missing, Damaged</b>	Concealed Damage MUST be reported within 5 days of delivery.
<b>Is the damaged item repairable? If so, please provide the repair invoice</b>	
<b>Nature of Loss: details of damages or loss</b>	
<b>Merchandise Description</b>	
<b>Weight of damaged item</b>	
<b>Was replacement sent? If so, please provide BOL &amp; PRO #</b>	
<b>Comments / Explanation</b>	
<b>Was the shipment insured? If so, how much was it insured for?</b>	
<b>Include Applicable Documentation</b>	<input type="checkbox"/> Commercial Invoice <input type="checkbox"/> Sales Invoice <input type="checkbox"/> Photo(s) – Before & After <input type="checkbox"/> Packing List <input type="checkbox"/> Repair / Discount Offer / Reimbursement Invoice <input type="checkbox"/> Other Documents

*Gold Coast Logistics, an agency for Priority 1, will assist you with processing claims and advocate on your behalf. We are not responsible for payment of such claims and make no representation, warranty or guaranty as to the outcome of such claims or the availability of insurance coverage from which the carrier may pay such claims. Although most claims are routine, each claim may vary based on the terms of the facts and circumstances of the particular loss, terms and conditions of any applicable insurance policy, and the terms that the Carrier may include in the Bill of Lading or the Carrier's rules tariff.*